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Media alert from the Media Scanning & Verification Cell, IDSP-NCDC.

Alert ID	Publication Date	Reporting Date	Place Name	News Source/Publication Language
3954	29.03.2017	29.03.2017	Kolkata West Bengal	The Times of India English Newspaper 29th March, 2017/Page No. 11
title:	Passengers protest after Rajdhani food leaves 6 sick in district Kolkata, West Bengal			
Action By CSU, IDSP -NCDC	Information communicated to DSU-Kolkata, SSU-West Bengal			

Six passengers fell ill after eating the food served on the New Delhi-Sealdah Rajdhani Express leading to protests by co-passengers at two stations on Tuesday. Union minister and Asansol MP Babul Supriyo said he also found the food and service quality on Rajdhani "utterly disappointing" at times.

A section of the passengers protested at the Asansol and Sealdah terminus against the "poor quality of food and equally poor service" on the iconic train. "The food quality in the train is poor and the timing of serving the food is equally bad. When the passengers spend such a substantial amount for travelling in a train, they expect a better quality and service, but that is often not available here. At least six passengers from our train fell ill yesterday (Monday) after eating dinner," complained a female passenger.

The Eastern Railway authorities admitted they had received the complaint and said appropriate action would be taken after a probe. But they called it an "isolated" incident. "This is a one off incident. The train was carrying around 1,200 passengers. Of them 5-6 passengers from a specific coach have complained about the food quality.

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**Integrated Disease Surveillance Programme (IDSP), National Centre for Disease Control,
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We are investigating the matter. Appropriate action would be taken," an Eastern Railway spokesman said.

Supriyo assured that he would take up the matter with railway minister Suresh Prabhu and also run a check on the train's food quality himself if necessary. "I might as well come to Asansol any day to inspect the situation myself. I thank the passengers for their protest," he added.

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