

IMPORTANT

No. 7-135/IDSP Phase-2/08-09

Dated: 12-6-2009

To

All CGMs
Telecom circles
Chennai / Kolkatta Telephones
BSNL

Sub: Problems with VPNoBB connections provided to Min. of Health & Family Welfare under IDSP-I & IDSP-II projects for Integrated Disease Surveillance.

VPNoBB connections with sulabh telephone and internet facility have been provided to various health officers under above projects against centralized Advice Note issued by NTR to GM(BD)s of the circles, as per procedure for e-governance BB connections. These connections are working at various districts with VPN domain name idsp.nic.in. As per the Advice Notes, AO(TR) NTR is the centralized billing authority.

During the meeting with the Min. of Health and Family Welfare, it was pointed out that inspite of centralized billing by AO(TR) NTR, local bills are being issued and connections are being disconnected wrongly for non-payment at SSA/district level. Wrong disconnections need to be avoided all together so that uninterrupted functioning of the broadband connections becomes available for disease surveillance and to tackle outbreak of epidemic.

Further the broadband connections become faulty frequently. MOH & FW has desired that continuous uninterrupted service be ensured in view of usage of the connections for disease control and particularly in view of the recent outbreak of swine flu.

It is requested that suitable instructions be given to SSA heads to ensure proper functioning of the broadband connections and also avoid wrong disconnection. SSA heads may also be requested to coordinate with District Surveillance Officers / CMOs so that problems are not escalated to ministry level and peak functioning ensured.


(P.V.Sabesan)

General Manager(BD)

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Copy to:

1. Shri Anil Jain, G.M.(BB) BSNL Corporate office, ND with a request to reiterate the instructions from corporate office in view of current outbreak of swine flu as the broadband connections are being used for internal communication amongst health ministry officers for